

# Sedex Members Ethical Trade Audit Report





	Audit Details						
Sedex Company Reference: (only available on Sedex System)	ZC: 5000020289		Sedex Site Reference: (only available on Sedex System)		ZS: 100	0023085	
Business name (Company name):	Cotton and more for textiles						
Site name:	Cotton and more for textiles						
Site address: (Please include full address)	Third Industrial Zone Count Extension, Sadat City, Egypt		Country: Eg		Egypt		
Site contact and job title:	Adham nasr – CE	:O C	Office Manage	er			
Site phone:	01020345455		Site e-mail:		Adhan	n.Nasr@cottonandmore.com.eg	
SMETA Audit Pillars:	∑ Labour Standards	Sa	Health & fety (plus vironment 2- ar)	Enviro 4-pillar	nment	□ Business Ethics	
Date of Audit:	29 December 202	29 December 2023					

Audit	Company	Name	& Log	jo:
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### **Report Owner (payer):**Cotton and more for textiles

Audit Conducted By							
Affiliate Audit Company	$\boxtimes$	Purchaser		Retailer			
Brand owner		NGO		Trade Union			
Multi– stakeholder			Combined Audit (	select all that appl	у)		

If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact <a href="mailto:grievance@sedex.com">grievance@sedex.com</a>.

To confirm the validity of this report, please visit <a href="https://www.sedex.com/audit-verifier/">https://www.sedex.com/audit-verifier/</a>

Audit company: LSQA S. A Report reference: ZAA426445208 Date: 29 December 2023 Sedexglobal.com 2



#### **Audit Content:**

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

#### 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - · Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

#### **4-Pillar SMETA**

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Date: 29 December 2023



#### **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): Nil

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Mohamed El Sayed APSCA number: RA21701010

Lead auditor APSCA status: In Good Standing

Team auditor: Ali Ibrahim/Sayed El Giushy APSCA number: RA21705282/RA21703635

Interviewers: Mohamed El Sayed/Sayed El Giushy APSCA number: RA21701010/

RA21703635

Report writer: Mohamed El Sayed Report reviewer: Claudia Machado Date of declaration: 29 December 2023

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.

Date: 29 December 2023



**Summary of Findings** 

to the	Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing the audit report, hyperlinks are retained.		Area of Non-Conformity (Only check box when there is a non- conformity, and only in the box/es where the non-conformity can be found)				I the nu Jes by li		Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
			Local Law	Additional Elements	Customer Code	NC	Obs	GE	
0A	Universal Rights covering UNGP								None Observed any finding.
ОВ	Management systems and code implementation					1			non-compliances  no awareness training on ETI base code and social policies was given to the workers on regular basis.
1.	Freely chosen Employment								None Observed any finding.
2	Freedom of Association								None Observed any finding.
3	Safety and Hygienic Conditions	$\boxtimes$				1			non-compliances  1 loading worker in production hall were not wearing safety shoes while working.
4	Child Labour								None Observed any finding.
5	Living Wages and Benefits								None Observed any finding.
6	Working Hours								None Observed any finding.
7	<u>Discrimination</u>								None Observed any finding.
8	Regular Employment								None Observed any finding.



8A	Sub–Contracting and Homeworking							N/A
9	<u>Harsh or Inhumane Treatment</u>							None Observed any finding.
10A	Entitlement to Work							None Observed any finding.
10B2	Environment 2-Pillar							N/A, this is a 4 pillar Audit.
10B4	Environment 4–Pillar							None Observed any finding.
10C	<u>Business Ethics</u>							None Observed any finding.
General observations and summary of the site:								

- Full initial audit (4-piller) was conducted by LSQA, by three auditors within one working day and assessed facility against ETI base code and Egyptian Local law requirements on a sampling basis.
- Auditors entered the facility and was welcomed by the site management, then an opening meeting was held on 29 December 2023 at 09:00 AM to 09:30Am below.
- The representatives of the management participating and present in the opening session, HR manager After exchanging business cards and Visitors' instructions is signed, the auditors' team conducted an opening meeting on 29 December 2023 at 09:00 till 09:30 with HR manager, HSE manager, Export and logistic Manager, dyeing manager and compliance in the opening meeting, the firm management showed interest in continuous improvement, very cooperative and provided a positive attitude towards the audit.
- The firm management granted permission to conduct a full audit and access to all required, including conducting confidential workers interviews both (individual & group), facility walk through, taking photographs and document review.
- The facility was very cooperative towards the audit and the audit findings.
- The auditors performed all processes including health and safety tour, documentation review, interviews with (management/employees/workers).

#### Positive Aspects of the site:

- -All workers said they were satisfied and take all human right.
- -firm provided all tools to save all workers form any risk.
- firm has implemented non-use of child labour policy and procedure in the site.
- -No sign of forced labour or prison labouring was found in the facility during audit.
- -No evidence of mental/physical coercion identified during the audit.
- firm is paying wages and benefits to all employees in accordance with Egyptian legal requirements.
- -Working hours were in accordance with legal requirements.



- -There was no evidence of discrimination and site published a policy for anti-discrimination.
- -All workers said they were satisfied with their employment at the firm.
- -Firm has implemented environmental policies and procedure.

#### Overall Site Summary:

- Cotton and more for textile is located at third industrial zone extension, Sadat city, Menoufia, Egypt, it was established in 2012. It is a privately owned company.
- The factory is specialized in the Manufacture of Home Textile, the main production operations are Warping, sizing, weaving, dying, cutting, sewing, in line QC, Packaging, Final QC, Loading and shipping
- The total workforce in the factory is 250 (80 female-170 male)
- The factory works 6 days a week from Saturday to Thursday and Friday is the weekly rest day.
- Factory working in shifting:
- First: shift working hours from 08.00 to 16.00 with 60 minutes break from 12.30 to 13.30.
- Second: from 16.00 to 00.00 with 60 minutes break from 20.30 to 21.30.
- Third: from 00.00 to 08.00 with 60 minutes break from 04.30 to 5.30
- The factory has 1 workers representative who were elected in January 01, 2023, the workers' committee is managed by Mr. Mohamed megahed.
- The last meeting was on December 10, 2023, the factory has 01 grievance boxes which are located near the toilet's areas
- The factory uses finger print scanners to record working hours. Salaries are paid in cash for all workers and employees the first days of each month.
- The nearest hospital from the factory is 03 Km from the factory (Harmal Hospital), the nearest fire station is 200 M from the factory (EL-Sadat firefighting station).
- The facility has: Fire extinguishers: 127, Fire hose reels: 27, Fire hydrant: 54, Fire alarm push buttons: 18, Smoke detector: 95, Sprinklers: 180, Emergency exits: 12, Emergency operated lights: 20, Toilets: 11 (7 male 4 female), Assembly point: 03, First aid kits: 10, Grievance box: 02, Water cooler: 02
- The factory's main market is the USA and Europe.
- The factory has 05 production lines with production capacity of 120 Ton per month
- Time records were reviewed for 26 from June 2023(random), October 2023 (peak) and November 2023(recent).
- The youngest worker on site was 18 years old
- Workers 'wages are calculated on monthly basis Legal minimum wages paid to all workers in accordance with local law that is 3500 EGP/Month.

  Minimum wage applied in the facility for workers 4000 EGP/month.
- As per company policy correct overtime rate is paid in the firm, workers were paid 150% of minimum wage for normal overtime hours.
- After completion of site visit, workers interview and documents review, the closing meeting started on 29 December 2023 at 17:30 till 18:00 top management was very receptive towards the findings raised by the auditor and corrective action plan report was discussed. A copy of the signed CAPR was left to HR, Auditor thanked for good cooperation & behaviour, organization and friendly working environment and left company at 18:00 pm.



\*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.

### **Site Details**

Site Details					
A: Company Name:	Cotton and more for textiles				
B: Site name:	Cotton and more for textiles				
C: GPS location: (If available)	GPS Address: Third Industrial Zone Extension, Sadat City, Egypt  Latitude: 30°33'11.8"E Longitude: 30°21'58.8"N				
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Commercial record = 62810 Issue date:18/12/2022 Expiry date:22/12/2027 -TAX card = 421166037 -Industrial record: (2015) 0100270 Issue date: 16/06/2021 Expiry date: 17/01/2025				
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Warping, sizing, weaving, dying, cutting, sewing, in line QC, Packaging, Final QC, Loading and shipping				
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	<ul> <li>Cotton and more for textile is located at third industric zone extension, Sadat city, Menoufia, Egypt, it was established in 2012. It is a privately owned company.</li> <li>The factory is specialized in the Manufacture of Home Textile, the main production operations are Warping, sizing, weaving, dying, cutting, sewing, in line QC, Packaging, Final QC, Loading and shipping</li> <li>The factory consists of 2 building. The total land area in 9,175 sq. meters.</li> <li>first building for facility consist of 02 floors</li> <li>First floor: Admins offices, chemicals warehouse, Production process (waving, sizing, dying)</li> <li>Second floor for admin offices.</li> <li>Second building consist of one floor for sewing, final Gracking, final product warehouse)</li> <li>F1: Visible structural integrity issues (large cracks) observed?</li> <li>Yes</li> <li>No</li> <li>F2: Please give details: It was evident during the facility walkthrough that there is no visible structural issue or cracks.</li> <li>F3: Does the site have a structural engineer evaluation?</li> <li>Yes</li> <li>No</li> <li>F4: Please give details: It was evident during the facility walkthrough that there is no visible structural engineer</li> </ul>				
G: Site function:	☐ Agent ☐ Factory Processing/Manufac	turer			

	Finished Product Supplier Grower Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor
H: Month(s) of peak season: (if applicable)	From September to December
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	Warping, sizing, weaving, dying, cutting, sewing, in line QC, Packaging, Final QC, Loading and shipping  Machine list: Sewing machines: 30 Cutting tables: 2 Packing tables: 6 Ironing tables: 8 Compressor: 02 QC tables:7 Waving: 23 Warping: 2 Sizing: 01 Dying: 05 Dryer: 02 squezzing:02 inspection: 01
J: What form of worker representation / union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify) (workers representative) ☐ None
K: Is there any night production work at the site?	∑ Yes □ No
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No L1: If yes, approx. % of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	Yes No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	Yes No N1: If no, please give details: There is no accommodation/dormitory provided for the workers by the facilities.



Audit Parameters						
A: Time in and time out	Day 1 Time in: 09:00 Day 1 Time out: 18:00	Day 2 Time in: N/A Day 2 Time out: N/A	Day 3 Time in: N/A Day 3 Time out: N/A			
B: Number of auditor days used:	1 Day X 3 auditors					
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other If other, please define:					
D: Was the audit announced?	□ Announced     □ Semi – announced:     □ Unannounced	Semi – announced: Window detail: weeks				
E: Was the Sedex SAQ available for review?	☐ Yes ☐ No If No, why not	□No				
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	☐ Yes ☐ No If <b>Yes</b> , please capture detail in appropriate audit by clause					
G: Who signed and agreed CAPR (Name and job title)	Ibrahim Badr/ HR					
H: Is further information available (if yes, please contact audit company for details)	☐ Yes ☐ No					
I: Previous audit date:	None					
J: Previous audit type:	None					
K: Were any previous audits reviewed for this audit	Yes No					
Audit attendance	Management	Worker Representativ	/es			
	Senior management	Worker Committee representatives	Union representatives			
A: Present at the opening meeting?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ☐ No			
B: Present at the audit?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ⊠ No			
C: Present at the closing meeting?						
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	1 Worker representative and Election date: 1/1/2023					



E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)

N/A, there is no union's representative in the factory as this is not obligatory / requirement under local law.



### **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis									
		Local			Migrant*		Total		
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers		
Worker numbers – Male	170	0	0	0	0	0	0	170	
Worker numbers – female	80	0	0	0	0	0	0	80	
Total	250	0	0	0	0	0	0	250	
Number of Workers interviewed – male	13	0	0	0	0	0	0	13	
Number of Workers interviewed – female	13	0	0	0	0	0	0	13	
Total – interviewed sample size	26	0	0	0	0	0	0	26	



A: Nationality of Management	Egyptian	
B: Please list the nationalities of all workers, with the three most common nationalities listed first.  Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: Egyptian B2: Nationality 2: B3: Nationality 3:	Was the list completed during peak season?  Yes  No If no, please describe how this may vary during peak periods:
C: Please provide more information for the three most common nationalities.	C: approx 100 % total workforce: Nationality 1 Egyptic C1: approx % total workforce: Nationality 2 C2: approx % total workforce: Nationality 3	n
D: Worker remuneration (management information)	D:% workers on piece rate D1:% hourly paid workers D2: 100% salaried workers Payment cycle: D3:% daily paid D4:% weekly paid D5: 100% monthly paid D6:% other D7: If other, please give details	

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Worker Interview Su	ummary	
A: Were workers aware of the audit?	∑ Yes □ No	
B: Were workers aware of the code?	⊠ Yes □ No	
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	4 groups of 5 workers	
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 03	D2: Female: 03
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.  Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	☐ Yes ☐ No  If no, please give details	
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No	
G: In general, what was the attitude of the workers towards their workplace?	□ Favourable     □ Non-favourable     □ Indifferent	
H: What was the most common worker complaint?	There were no complain interviewed workers, wor attitude towards the site	kers have positive
I: What did the workers like the most about working at this site?	The thing which the work they are covered under site has provided the tra workers. Free meals and	social security and the nsportation for all
J: Any additional comment(s) regarding interviews:	None	
K: Attitude of workers to hours worked:	All workers are satisfied the over the	•
L. Is there any worker survey information available?		
☐ Yes ☑ No L1: If yes, please give details:		

M: Attitude of workers:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

Workers are satisfied with work environment and management, the health and the working environment

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

workers' representatives had a positive attitude and familiar feelings with the lead auditor and towards the facility.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

management had high commitment and were transparency with audit team.

### **Audit Results by Clause**

#### 0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

#### 0.A. Guidance for Observations

- 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights
- 0.A.3 Businesses shall identify their stakeholders and salient issues.
- 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.
- 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1. The factory has implemented and maintained a system to be in compliance with the ETI Base Code requirements and this system was reviewed during the audit.
- 2. Human rights procedure updated on 1/11/2023 and policy updated on 1/11/2023 which covers human rights impacts and issues, and ensures it is communicated to all appropriate parties, including its own suppliers.
- 3. The factory has a transparent system in place for the confidentiality reporting and dealing with the human rights impacts and issues without any fear of reprisals. The factory has grievance mechanism which allows the workers to use the grievance box freely to communicate with them for any complaints, in order to report any situation or case related to human rights (working conditions).
- 4.The factory has designated HR Manager as responsible monitor, deploy and communicate the Human rights policy in the factory.

- 1. Human rights procedure updated on 1/11/2023 and policy updated on 1/11/2023 to cover all the human rights impacts and issues and to keep the workers' information in their personal files on confidentiality basis, this information was reviewed during the audit.
- 2. The factory communicated the policy with their suppliers through sending them the related policies and contracts as per legal requirements as well as through verbal communication over the phones.
- 3. The factory communicates the human rights policy with the workers inside the workplace through verbal communication up on hiring (induction and refresher trainings).
- 4. Company bylaws.
- 5. Grievances procedure.

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A: Policy statement that expresses commitment to respect human rights?	Yes No A1: Please give details: The site respect the human rights as it 1/11/2023, covered all the human dissues.	has a policy issue
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	<ul> <li>☐ Yes</li> <li>☐ No</li> <li>Please give details:</li> <li>Name: Ibrahim Badr</li> <li>Job title: HR</li> </ul>	
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No C1: Please give details: The site has a transparent system in place for the confidentiality reporting and dealing with the human rights impacts and issues without any fear of reprisals. The site has grievance mechanism which allows the workers to use the grievance box freely.	
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	Yes No D1: If no, please give details	
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?  E: Does the business demonstrate effective data privacy procedures for workers' information, who is implemented?  E1: Please give details: The site has a policy update 1/11/2023, and the site appoints Mr. Ibrahim Badr, who is responsible for HR stated that all the worker information is kept in their personnel files and this information is confidential.		nts Mr. Ibrahim Badr ed that all the workers'
Findings : None		
Finding: Observation  Company NC  Description of observation: None Local law or ETI/Additional elements / customer specific requirement: None Comments: None  Objective evidence observed: None		_
Good example	les observed: None	
Description of Good Example (GE): <b>None</b>		Objective Evidence Observed: None



### **Measuring Workplace Impact**

Workplace Impact			
A: Annual worker turnover:  Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 2022 0 %	A2: This year: 2023 0 %	
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	0		
C: Annual % absenteeism:  Number of days lost through job absence in the year /  [(number of employees on 1st day of the year + number employees on the last day of the year) / 2]  * number available workdays in the year	C1: Last year: 2022 0 %	C2: This year: 2023 0 %	
D: Quarterly (90 days) % absenteeism:  Number of days lost through job absence in the period /  [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2]  * Number of available workdays in the month	0		
E: Are accidents recorded?	Yes No E1: Please describe: Accidents and injury record dated 11/6/2023 was reviewed during the documents review. As per the Egyptian labour law article# 228 that all industrial establishment employing 54 workers or more, and all nonindustrial establishment employing fifty workers or more shall provide the concerned manpower directorate with a semi- annual statistical statement on the diseases and injuries The last updated injury records were reviewed. It was the formal one which is delivered to the legal social insurance office, which is stating that there are no injuries at the site		
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: 2022 Number: 0	F2: This year: 2023 Number: 0	
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers:  [(Number of work related accidents and injuries *	0		

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100) / Number of total workers]		
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: 2022	H2: This year: 2023
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months0% workers	I2: 12 months0% workers
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	J1: 6 months0_% workers	J2: 12 months 0% workers

#### **0B: Management system and Code Implementation**

(Click here to return to summary of findings)

- 0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.
- 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with
- 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.B.4 Suppliers are expected to communicate this Code to all employees.
- 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1. The facility implement and maintain systems to deliver compliance with this Code.
- 2. The company operates legally in workplaces with the correct commercial licenses and permits and they have systems in place to ensure compliance with all relevant land rights.
- 3. The company has appointed as responsible for compliance with the Code.
- 4. The company communicates this code to all employees through an announcement board and trainings.
- 5. The Company communicates this code to all suppliers and informs them orally by phone to extend the principles of this Code of Ethics

- 1. Procedures and policies updated on 1/11/2023 were reviewed.
- 2.Declaration to appoint a management representative to be responsible for compliance with ETI Base Code was reviewed.
- 3. Workers interviews.
- 4. Management interview.
- 5.Training Records were reviewed.

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No A1: Please give details: The site did not receive any fines or prosecutions for non–compliances to any regulations during the last 12 months	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: The site was written by Policies updated on 1/11/2023 banning all types of forced labour and child labour, Discrimination, harassment and abuse	
C: If Yes, is there evidence (an indication) of effective	communicated to the workers in their language	



implementation? Please give details.	such as forced labour, child labour and non- discrimination policies
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: it was evident during the site walkthrough and management and workers interviews that ETI base code was communicated with all workers, supervisors and managers.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: It was evident during the workers' interview that they are aware with the facility policies and procedures, the facility provides managers and workers with related awareness training programs using the legal requirements and SEDEX guidelines as training material (as reference).
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits).  Please detail (Number and date).	Yes No F1: Please give details: The factory has internationally recognised system certifications as the following: ISO9001: 2015 ISO14001:2015
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No G1: Please give details: Human Resource Specialist implementing HR procedure to keep all the hiring documents and related workers information in personal files kept in safe place
H: Is there a senior person / manager responsible for implementation of the code	Yes No H1: Please give details: Human Resource Specialist implementing HR procedure to keep all the hiring documents and related workers information in personal files kept in safe place
I: Is there a policy to ensure all worker information is confidential?	Yes No I1: Please give details: Human Resource Specialist implementing HR procedure to keep all the hiring documents and related workers information in personal files kept in safe place
J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes       □ No



	J1: Please give details: The factory has a policy updated on 1/11/2023 stated that all the workers' information is kept in their personnel files at the human resource dept. and this information is confidentiality.
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No K1: Please give details: The factory conducts annual risk assessments to cover the human rights elements and the updates for all its policies and procedures to check its effectiveness and the last dated were on 1/11/2023.
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1Please give details: The factory has process to do a remediation plan and corrective actions towards any issues raised during the risk assessment process.
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: The factory has a policy updated on 1/11/2023 in place, which is communicated with their suppliers through sending them the related policies and contracts as per legal requirements as well as through verbal communication over the phone.
Land rigi	nts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: The site is owned by the site owner and he has all the land rights. Also, the site has valid and updated land rights license. The site is owned by the site owner and he has all the land rights.
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes  No  No  No: Please give details: The factory has a periodic check from local authorities in order to renew all legal permits and license. The factory has all required land rights and permissions as follows:  -Commercial record = 62810  Issue date:18/12/2022  Expiry date:22/12/2027  -TAX card = 421166037  -Industrial record: (2015) 0100270

	Issue date: 16/06/2021 Expiry date: 17/01/2025		
P: Does the site have a written policy and procedures specific to land rights.  If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the co	ompany obtain FPIC:	
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No Q1: Please give details: The factory owner and he		
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	specific land acquisition were considered to avoid or $R1$ : Please give details: Th		
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.    Yes   No   S1: Please give details: The the factory owner and he			
Non-compliance: 01			
1. Description of non-compliance:  NC against ETI/Additional Elements NC against Local Law NC against customer code: It It was evident during documents review and workers interviews that the no awareness training on ETI base code and social policies was given to the workers on regular basis. Local law and/or ETI requirement: Local law: Accordioning to Egyptian labour law No. 12 For year 2003: Article NO.: 76. Recommended corrective action: The facility should make sure that all the workers are provided with awareness training.		Objective evidence observed: workers interview	
Observation	on: None		
Description of observation: None Local law or ETI requirement: None Comments: None		Objective evidence observed: None	
Good Examples ol	bserved: None		
Description of Good Example (GE): <b>None</b>		Objective evidence	

#### 1: Freely Chosen Employment

(Click here to return to summary of findings)

#### **ETI**

- 1.1 There is no forced, bonded or involuntary prison labour.
- 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1-The factory has written policy and procedure updated on 1/11/2023 to be in compliance with the Egyptian labour law and ETI base code requirements.
- 2-The factory recruited the workers through interviewing with the HR manager and filling application form.
- 3-The sampled workers stated that they are free to leave the workplace after reasonable notice, also during the factory walkthrough, all the doors are unlocked.
- 4- HR manager is implementing HR procedure to check the workers' original documents upon hiring and keep copies of all these documents and related workers information in their personal files. During the documents review, there is no deposits are required, no personal documents are retained.
- 5-It was evident during the factory walkthrough that there were no concerns regarding forced labour, migrant workers observed, and it was confirmed during the workers' interviews.

- 1. Policy of freely chosen and employment procedure updated on 1/11/2023 were reviewed.
- 2. Work contracts were reviewed for all workers to ensure noticed periods; each worker receives a copy of signed contract by both parties.
- 3. Personal files were reviewed for workers to review the workers hiring documents (copy of birth certificate, copy of ID cards, copy of signed contract).
- 4. Worker's interview showed that overtime applied at this factory is complying with the legal requirements.
- 5.Management interview.

A: Is there any evidence of retention of original documents, e.g. passports/ID's	☐ Yes ☐ No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	Yes No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	Yes No C1: If yes, please give details and category of worker affected:
D: Are there any restrictions on workers' freedom to terminate	☐ Yes ☐ No

employment?	D1: Please describe finding: No such case found during the workers interviews, as the workers are free to terminate their work contract with reasonable notice and time.		
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	☐ Yes ☐ No ☑ Not applicable E1: Please describe finding:		
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No F1: Please describe finding: No such case found during the workers' interviews, as the workers are free to leave the factory at the end of the work day.		
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	I / trafficked /		
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?  No H1: Please describe finding: The factory recruited the workers through interviewing with HR and Admin Manager and filling application form by themselves and signed the labour contracts			
	Non-compliance: None		
1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None			
Observation: None			
Description of observation: None Local law or ETI requirement: None Comments: None  Objective evidence observed: None			
Good Examples observed: None			
Description of Good Example (GE): <b>None</b>		Objective evidence observed: None	

#### 2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings) (Click here to return to Key Information)

#### ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1. The factory has written policies and procedures updated 1/11/2023, they are in compliance with the legal law.
- 2. Workers elected a1 representative worker and Election date: 1/1/2023.
- 3. the factory has grievance mechanism which allows the workers to use the grievance box freely and has open door policy to talk to the management directly without coercion or pressure, in order to report any situation or case related to human rights (working conditions).
- 4. It was evident during the workers interview that the above mechanism is communicated with the open-door policy and grievance policy as they confirmed that they are have the total free access to use these two communication methods with factory management.

- 1. Written grievance policy and open-door policy updated 1/11/2023 were reviewed.
- 2. During the workers' interview, they stated that they have positive attitude towards the factory and there were no complaints raised by them.
- 3. Management interview
- 4. Site tour
- 5. SAQ

A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify) Worker's representative ☐ None
B: Is it a legal requirement to have a union?	☐ Yes ☐ No
C: Is it a legal requirement to have a worker's committee?	Yes     □ No



X Yes D: Is there any other form of ☐ No effective worker/management communication channel? (Other D1: Please give details: All the workers are communicating with the than union/worker committee e.g. H&S, management through worker representative. sexual harassment) Election date: 1/1/2023 D2: Is there evidence of free elections?  $\boxtimes$  Yes ΠNο 🛛 Yes E: Does the supplier provide adequate facilities to allow the No Union or committee to conduct E1: Please give details: There is no union but there is workers' related business? committee in the firm. N/A F1: Is there evidence of free elections? F: Name of union and union ☐ Yes ☐ No ☒ N/A representative, if applicable: G: If there is no union, is there a Worker representative G1: Is there evidence of free elections? parallel means of consultation with workers e.g. worker committees? H: Are all workers aware of who their Elected by workers representatives are? I: Were worker representatives freely 11: Date of last election: 1/1/2023 elected? X Yes ☐ No J: Do workers know what topics can be raised with their representatives? ⊠ Yes □ No K: Were worker If **Yes**, please state how many: representatives/union representatives interviewed? L: Please describe any evidence 1/1/2023 that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc. ☐ Yes ☐ No M: Are any workers covered by Collective Bargaining Agreement (CBA)? M1: \_\_0\_\_% workers covered by M2: \_\_0\_% workers covered by If Yes, what percentage by trade Union CBA Union/worker representation worker rep CBA ☐ Yes M3: If Yes, does the Collective ☐ No Bargaining Agreement (CBA) include rates of pay? 0



Non-compliance: None		
1. Description of non–compliance:  NC against ETI NC against Local Law NC against customer code: None  Local law and/or ETI requirement: None  Recommended corrective action: None	Objective evidence observed: None	
Observation: None		
Description of observation: None Local law or ETI requirement: None Comments: None  Objective evide observed: None		
Good Examples observed: None		
Description of Good Example (GE): <b>None</b>	Objective evidence observed: None	

#### 3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### **ETI**

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
- 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- a. The site provided safe and hygienic working environment according to the risk assessment plan and hazard identification procedure updated, also checked health & safety records such as (emergency preparedness and response procedure) last updated 1/11/2023, health & safety work instructions were reviewed.
- b. procedures such as the emergency preparedness and response procedure, health & safety work instructions, accident & emergency work instruction, all these policies and procedure were reviewed.
- c. The site has provided clean toilet facilities and potable water and provided sanitary facilities for food storage.
- d. The site designated Mohamed Mahmoud/H.S. E manager as a senior management representative and he is responsible for Health & Safety issues.

1-Wo	rker'	's in	terview.

- 2-management interview.
- 3- Review documents and records.
- 4- site walkthrough.
- 5- Health, safety and hygiene procedures and policies updated on 1/11/2023 were reviewed. 6-SAQ

A: Does the facility have general and	☑ Yes
occupational Health & Safety policies	No
and procedures that are fit for purpose	A1: Please give details: Health, safety and hygiene procedures
and are these communicated to	and policies updated on 1/11/2023 were reviewed
workers?	communicated to workers in their own language through
	bulletin boards.

B: Are the policies included in workers' manuals?	Yes No B1: Please give details: These policies are included in the workers' manual and they received awareness training program related to these policies
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	Yes No C1: Please give details: during touring the site, it was noted that no additions were made to the original structure
D: Are visitors to the site informed on H&S and provided with personal protective equipment	Yes No D1: Please give details: The site displays H&S instructions posters at the main gate and all site.
E: Is a medical room or medical facility provided for workers?  If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	Yes No E1: Please give details: The medical room is not provided for the workers in the facility as per Egyptian Labour Law no. 12/2003, article no. 220 that the site shall provide the first aid means for its workers, If the number of the establishment's workers in the same place, or the same town, or in a circle with a radius of fifteen kilometres exceeds fifty workers, the establishment shall employ one or more qualified male nurses for nursing or first aid services in each shift of work at the site, charge a doctor to visit them at the place provided by the facility for that purpose, and given them the medicines necessary for treatment free of chargeThe nearest hospital from the factory is 03 Km from the factory (Harmal Hospital)
F: Is there a doctor or nurse on site or there is easy access to first aider/trained medical aid?	<ul> <li>∑ Yes</li> <li>☐ No</li> <li>F1: Please give details: There are accessible first aid boxes (10).</li> </ul>
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	Yes No G1: Please give details: It was evident during the workers interviews that they confirmed their satisfaction concerning the transportation which they found safe, suitable and maintained, Also, they stated that no smoking is permitted in the buses.
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	<ul><li>☐ Yes</li><li>☐ No</li><li>H1: Please give details: there are lockers for all workers.</li></ul>
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	Yes No I1: Please give details: The last H&S risk assessment has been done in 1/1/2023 which covers all the processes and hazards in place. No fatal or dangerous risk has been identified in the last risk assessment of the site

J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?  K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?  J: Yes  No  Yes  No  Yes  No  X Yes  No  X: Please give details: The site conducts the environmental measurements on regular basis.  X: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?  X Yes  No  X Yes  Yes  Yes  X No  K1: Please give details: No specific requirements as the site customer use the (SEDEX supplier workbook and SMETA best practice guidance version 2019, ETI base code).		
	Non-compliance:1	
1. Description of non-compliance:  NC against ETI NC against Lacode: It was noted during site tour that I not wearing safety shoes while working.  Local law and/or ETI requirement:  ETI requirement: 3.1 A safe and hygienic was bearing in mind the prevailing knowledge hazards. Adequate steps shall be taken that arising out of, associated with, or occurring so far as is reasonably practicable, the content of the environment.  Local law: Accordioning to Egyptian laboration.  Recommended corrective action: H&S management of the periodically training for all workers about	working environment shall be provided, e of the industry and of any specific o prevent accidents and injury to health ag in the course of work, by minimising, auses of hazards inherent in the working our law No. 12 For year 2003: Article NO.:	Objective evidence observed: site tour
Observation: None		
Description of observation: None Local law or ETI requirement: None Recommended corrective action: None		Objective evidence observed: None
Good Examples observed: None		
Description of Good Example (GE): None		Objective Evidence Observed: None



#### 4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

#### **ETI**

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1. There is a policy regarding child labour stating that the business does not employ workers under the minimum legal age (18 years old).
- 2. The business checks original national ID cards at the time of recruitment and keep a copy in their personal files.
- 3. Personal files and age proof verification documents were reviewed and included the follows:
  - a. Copy of birth certificate.
  - b. Recent photo.
  - c. Criminal Record.
  - d. Educational Background.
  - e. ID copy
- 4. It was evident during the documents review, the age of youngest worker is 18 years and during the site walkthrough, there were no concerns regarding child labour observed.
- 5.The national ID's card included workers names, resident addresses and dates of birth.

- 1. Employment procedure dated on 1/11/2023.
- 2. child labour policy dated on 1/11/2023 were reviewed.
- 3. Management interview.
- 4. Contracts items.
- 5. Worker interview.
- 6. Facility tour.
- 7. Application form.
- 8. National ID.
- 9. Education certification.
- 10. Birth certification.
- 11. Hiring procedure.

A: Legal age of employment:	18 years old
B: Age of youngest worker found:	18 years old
C: Are there children present on the work	Yes



floor but not working at the time of audit?	⊠ No	
D: % of under 18's at this site (of total workers)	0 %	
E: Are workers under 18 subject to hazardous work assignments?  (Go to clause 3 – Health and Safety)	Yes No E1: If yes, give details	
Non–compliance: None		
1. Description of non–compliance:  NC against ETI/Additional Elements  NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None	□ NC against Local Law	Objective evidence observed: None
Observation: None		
Description of observation: None Local law or ETI requirement: None Comments: None		Objective evidence observed: None
Good Examples observed: None		
Description of Good Example (GE): <b>None</b>		Objective evidence observed: None

#### 5: Living Wages are Paid

(Click here to return to summary of findings) (Click here to return to Key information)

#### FTI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1. The firm pays sick leave, maternity leave and annual leave.
- 2. Procedure and policy are indicated that the firm paid for overtime premiums as per the legal requirements as the following:
- a.135% of workers basic wages to workers for their day light hour's overtime work.
- b.170% of workers basic wages to workers for their night hour's overtime work.
- c.200% of workers basic wages to workers for their weekly day off overtime work.
- d.300% of workers basic wages to workers for their holidays overtime work.
- 3. Workers basic wages were paid based on the local minimum wage standard of 3500 EGP/month, the minimum salary detected was 4000 EGP/ month; this was evident during the documents and records review.
- 4.All workers were provided with written and understandable information about their work condition in respect to wages before they entered to the work and about the particulars of their wages for the pay period concerned every time that they were paid.
- 5. Payrolls Record were reviewed during the course of the audit.

#### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. It was evident during the documents review that there are no illegal or unauthorized deductions were observed.
- 2. Employment procedure.
- 3. The firm complies with legal requirements for wages and benefits, the following documents & records were checked
- 4.Deduction records.
- 5. Attendees records.
- 6.Incentive records.

Non-compliance: None



1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None	Objective evidence observed: None
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Observation: None	
Description of observation: None Local law or ETI requirement: None Comments: None	Objective evidence observed: None

Good Examples observed: None		
Description of Good Example (GE): <b>None</b>	Objective evidence observed: None	

**Summary Information** 

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 48 hours / week	A1: 48 hours / week	A2: ☐ Yes ☑ No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 12 hours / week	B1: 12 hours / week	B2: ☐ Yes ☑ No
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 3500 EGP/ month	C1: 4000 EGP/ month	C2: Yes No
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: Egyptian labour law 12/2003, article # 85 which required overtime fee is 135 % for day hours and 170 % for night hours.	D1: labour law 12/2003, article # 85 which required overtime fee is 135 % for day hours and 170 % for night hours.	D2: ☐ Yes ☑ No



Wages analysis: (Click here to return to Key Information) X Yes A: Were accurate records shown at the first request? Пио A1: If No, why not? B: Sample Size Checked 26 Time records and payrolls were reviewed during the course of (State number of worker records checked the audit from June 2023(random), October 2023 (peak) and and from which weeks/months - should November 2023 (recent). be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria) Yes Yes C: Are there different legal minimum C1: If Yes, please give details:  $\bowtie$  No wage grades? If Yes, please specify all. D: If there are different legal minimum Yes D1: If No, please give details: grades, are all workers graded and □ No ⊠ N/A paid correctly? ☐ Below legal E: For the lowest paid production E1: Lowest actual wages found: Note: full time employees and please state hour / week / month etc. workers, are wages paid for min 4000 EGP/ month standard/contracted hours ☐ Meet (excluding overtime) below or above the legal minimum? F: Please indicate the breakdown of F1: \_\_0\_\_% of workforce earning under minimum wage workforce per earnings: F2: \_\_0\_\_% of workforce earning minimum wage F3: \_100\_\_\_\_% of workforce earning above minimum wage G: Bonus Scheme found: Bonus Scheme found: N/A Please specify details: Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc. H: What deductions are required by Social security – taxes law e.g. social insurance? Please state all types: I: Have these deductions been X Yes 11: Please list all 1. Social security made? ΠNο deductions that 2. taxes have been made. Please describe: necessary deductions to be in compliance with the legal requirements 12: Please list all 1. deductions that 2. have not been Please describe: made. X Yes J: Were appropriate records available



to verify hours of work and wages?	□No	
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ☑ No	K1: Type Poor record keeping Isolated incident Repeated occurrence:
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes No L1: Please give details: manual time records.	All the working hours are recorded in the
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ☑ No M1: Please specify amount/time:	
M2: If yes, what was the calculation method used.	☐ISEAL/Anker Benchmarks ☐Asia Floor Wage ☐Figures provided by Unions ☐Living Wage Foundation UK ☐Fair Wear Wage Ladder ☐Fairtrade Foundation Other – please give details:	
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No N1: Please give details: The farm is committed with Egyptian local law 12/2003 article #3; there shall be review for wages in annual basis with a raise of 10%. There is a periodic visit from the work office officials to check wages, insurances and files if there is any non-conformity during the visit, there will be fine	
O: Are workers paid in a timely manner in line with local law?	Yes     No     No	
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: All workers are receiving fair salaries, exceeding by far the legal minimum wage in the country and that according to seniority and job positions, the minimum salary is 4000 EGP and maximum salary is 8000 EGP	
Q: How are workers paid:	Cash Cheque Bank Transfer Other Q1: If other, please exp	olain:

#### 6: Working Hours are not Excessive

(Click here to return to summary of findings) (Click here to return to Key Information)

#### FTI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1. Overtime is voluntary according to the workers interviews.
- 2. It was evident during the documents and records review and worker interviews that overtime is worked only occasionally and is never excessive.
- 3. All have one day rest per week and work a 6-day week based on Egyptian labour law.
- 4. 26 Payroll / time records were reviewed during the course of the audit for 3 months
- 5-Working hours do not exceed 60 hours per week, according to the Labour Law

- 1- Attended time records for payrolls were reviewed during the audit.
- 2- Worker's interview.
- 3- Employment procedure updated 1/11/2023 was reviewed.
- 4- Documents and records review included attended sheet and production records were checked.
- 5-SAQ



	Non–compliance: None			
<ul><li>□ NC against ETI/Addition</li><li>□ NC against customer colocal law and/or ETI requires</li></ul>	1. Description of non-compliance:  NC against ETI/Additional Elements NC against Local Law NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None			
		Observation: None		
<u> </u>	Description of observation: None Local law or ETI requirement: None Comments: None  Objective evidence observed: None			
	Good E	examples observed: None		
Description of Good Example (GE): None  Objective evidence observed: None				
Working hours' analysis  Please include time e.g. hour/week/month  (Go back to Key information)				
Systems & Processes				
A. What timekeeping systems are used: time card etc.	Describe: finger p	print scanners to record working hour	S	
B: Is sample size same as in wages section?	Yes No B1: If no, please g	give details		
C: Are standard/contracted working hours defined in all contracts/employment agreements?	∑ Yes □ No	C1: If NO, please give details included workers do NOT have standard hou contracts/employment agreement Please give details:	urs defined in	
D: Are there any other types of	☐ Yes ☐ No ☐ D1: If YES, please complete as appropriate:			
contracts/employment agreements used?		0 hrs Part time Var	riable hrs	
	If "Other", Please define:			
		Nil		



E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ☑ No	E1: If <b>yes</b> , please detail hours, %, types of workers affected and frequency Please give details:
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable:  1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this allowed by local law?  Yes  No
	Maximum numbe	er of days worked without a day off (in sample):
	6 days	
Standard/Contracted Ho	urs worked	
G: Were standard working hours over 48 hours per week found?	☐ Yes ☑ No	G1: If yes, % of workers & frequency:
H: Any local waivers/local law or permissions which allow averaging/annualised hours for this site?	☐ Yes ☑ No	H1: If yes, please give details:
Overtime Hours worked		
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: 2 hours / day	
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☑ No	
K: Approximate percentage of total workers on highest overtime hours:	15%	
L: Is overtime voluntary?	Yes     No     Conflicting	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements:



Information **Overtime Premiums** X Yes M: Are the correct legal M1: Please give details of normal day overtime premium as a overtime premiums paid? По % of **standard** wages: The facility pays overtime premiums as □ N/A – there per Egyptian labour law No. 12/2003, Article # 85 which is no legal required overtime fee as following: requirement to a.135% of workers basic wages to workers for their day light OT premium hour's overtime work. b.170% of workers basic wages to workers for their night hour's overtime work. c.200% of workers basic wages to workers for their weekly day off overtime work. d.300% of workers basic wages to workers for their holidays overtime work. X Yes N: Is overtime paid at a N1: If yes, please describe % of workers & frequency: The ☐ No premium? facility pays overtime premiums as per Egyptian labour law No. 12/2003, Article # 85 which required overtime fee as following: a.135% of workers basic wages to workers for their day light hour's overtime work. b.170% of workers basic wages to workers for their night hour's overtime work. c.200% of workers basic wages to workers for their weekly day off overtime work. d.300% of workers basic wages to workers for their holidays overtime work. ⊠ No O: If the site pays less than 125% OT premium Consolidated pay (May be standard wages above minimum legal wage, with and this is allowed under no/low overtime premium) ☐ Collective Bargaining agreements local law, are there other ☐ Other considerations? Please complete the boxes O1: Please explain any checked boxes above e.g. detail of consolidated pay / where relevant. CBA or Other The facility pays overtime premiums as per Egyptian labour law No. 12/2003, Article # 85 which required overtime fee as following: a.135% of workers basic wages to workers for their day light hour's overtime b.170% of workers basic wages to workers for their night hour's overtime work. c.200% of workers basic wages to workers for their weekly day off overtime work. d.300% of workers basic wages to workers for their holidays overtime work. P: If more than 60 total Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week hours per week and this is Safeguards are in place to protect worker's health and safety legally allowed, are there

to ensure that overtime is the exception rather than

the rule.

other considerations? Site can demonstrate exceptional circumstances Please complete the Other reasons (please specify) boxes where relevant. P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other: The workers don't work more than 60 hours / week as mentioned in the time records. ☐ Yes Q: Is there evidence that ⊠ No overtime hours are being used for extended Q1: If yes, please give details: periods to make up for labour shortages or increased order volumes? R: If sufficient workers ☐ Yes ⊠ No cannot be hired, are new working time arrangements explored

#### 7: No Discrimination is Practiced

(Click here to return to summary of findings)

#### ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1. It was noted during the interviews with the management, workers and document reviews that there was no discrimination on hiring, compensation, promotion, termination or retirement and access to training.
- 2. The factory provided the same payment for workers from the same category and experience

- -Employment procedure updated 1/11/2023 was reviewed.
- -Management interview.
- -Worker's interview.
- -site tour.
- -Documents and records were reviewed as follows:
  - Application form.
  - Grievance and suggestion box

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male:80 % A2: Female20 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	#: 2 females who are in skilled or technical roles.
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation Access to training Promotion Termination or retirement No evidence of discrimination found C1: Please give details: it was evidence during site tour, worker interviews and documented review not found any evidence of discrimination based on race, caste, national origin, religion, age, disability and sexual orientation

Professional Development		
A: What type of training and development are available for workers?	ETI base code – health and safety – firef handling and first aid.	iighting – chemicals
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	☐ Yes ☐ No If no, please give details:	
	Non-compliance: None	
1. Description of non–compliance:  NC against ETI/Additional Elements  NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None	□ NC against Local Law	Objective evidence observed: None
	Observation: None	
Description of observation: None Local law or ETI requirement: None Comments: None		Objective evidence observed: None
Go	od Examples observed: None	
Description of Good Example (GE): <b>None</b>		Objective evidence observed: None

#### 8: Regular Employment Is Provided

(Click here to return to summary of findings) (Click here to return to Key Information)

#### **ETI**

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

#### Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1. Work performed was on the basis of recognized work relationship established through Egyptian labour law and practice.
- 2. The migrant workers hiring process is done directly through the HR office and no agencies are involved. The labour contracts were in workers' languages. They have valid Visas and work permits.
- 3. The labour contracts are signed by sides, the employer and the worker (On the first day of work).
- 4. There was no home working.

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- -Policy and procedure updated 1/11/2023 were reviewed.
- -Management interview.
- -Workers interviews
- Documents and records were reviewed as following:
  - Payroll records were reviewed.
  - Based on the labour contract; all the workers are covered with social insurance.
  - Labour contracts are matching with the legal requirements were reviewed.

Non-compliance: None



1. Description of non–compliance:  NC against ETI/Additional Element NC against customer code: Non Local law and/or ETI requirement: NR Recommended corrective action: Nature Na	e None	Objective evidence observed: None
	Observation: None	
Description of observation: None Local law or ETI requirement: None Comments: None		Objective evidence observed: None
	Good Examples observed: None	
Description of Good Example (GE):	None	Objective evidence observed: None
Responsible Recruitment		-
All Workers		
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	terms of employment at the time of recruitment, did they understand them and are they  Understood by workers  Same as actual conditions  A1: If any are unchecked, please describe finding and specific	
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of B1: If yes, please describe details and specific category(ies) of workers affected:		category(ies) of workers

C: If yes, check all that apply:		Any transport costs between the costs after th	edging costs after employment offer een work place and home r commencement of employment ation fees eposits assets
D: If any checked, give details:	N/A		
1			
country of which they are not a natio	nal o		peen engaged in a remunerated activity in a spurposely migrated on a temporary basis to
A: Type of work undertaken by migroworkers:	ant		
B: Please give details about recruitm agencies for migrant workers:	ent		country recruitment agencies) used: Itside of local country) recruitment
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker are is evidence of the transaction supplied by the facility to the worker?	nd	Yes No C1: Please describe finding:	C2: Observations:
D: Are Any migrant workers in skilled, technical, or management roles  Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	,	Yes No D1: If yes, number and	example of roles:



NON-EMPLOYEE WORKE	ERS
Recruitment Fees:	
A: Are there any fees?	Yes No
B: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other B1 - If other, please give details:
C: If any checked, give details:	
derails.	
	Agency Workers (if applicable)

Agency Workers (if applicable) (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencie are paid by the site and the wages of the individual workers are paid by the agency.)		
A: Number of agencies used (average):	A1: Names if available: N/A	
B: Were agency workers' age / pay / hours included within the scope of this audit?	☐ Yes ☐ No	
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No	
D: Is there a legal contract / agreement with all agencies?	Yes No D1: Please give details:	
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	Yes No E1: Please give details:	



Contractors: N/A  Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,	
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details:
B: If <b>Yes</b> , how many workers supplied by contractors?	
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding:
D: If <b>Yes</b> , please give evidence for contractor workers being paid per law:	



#### 8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings) (Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

-There are no Sub-contracting /home workers hired by the farm, as all orders were produced in the farm premises

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

If any processes are sub-contracted – please populate below boxes

Process Subcontracted	Process 1	Process 2
Name of factory		
Address		

Non-compliance: None	
□ NC against Local Law	Objective evidence observed: None
Observation: None	
	Objective evidence observed: None
d Examples observed: None	
	NC against Local Law  Observation: None

Description of Good Example (GE): None

Objective evidence observed: None



Summary of sub-contracting - if applicable Not Applicable please x A: Has the auditor made a simple Yes calculation to compare capacity □No with workers' work load in order to A1: Please describe: identify possible unrecorded work or undeclared sub-contracting Yes B: If sub-contractors are used, is ΠNο there evidence this has been agreed with the main client? B1: If Yes, summarise details: C: Number of subcontractors/agents used: \_\_ Yes D: Is there a site policy on subcontracting? No D1: If Yes, summarise details: E: What checks are in place to ensure no child labour is being used and work is safe? Summary of homeworking – if applicable Not Applicable please x Yes A: If homeworking is being used, is there evidence this has been ΙΙΝο agreed with the main client? A1: If Yes, summarise details: B: Number of homeworkers B2: Female: Total: B1: Male: C: Are homeworkers employed Directly C1: If through agents, number of direct or through agents? Through Agents agents: Yes D: Is there a site policy on homeworking? No E: How does the site ensure worker hours and pay meet local laws for homeworkers? F: What processes are carried out by homeworkers? G: Do any contracts exist for Yes homeworkers? ΠNο G1: Please give details: H: Are full records of homeworkers ☐ Yes



available at the site?	□No

9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

#### ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 <sup>rd</sup> party?	<ul> <li>         ∑ Yes         ☐ No         A1: Please give details: The site has a grievance mechanism as they have an open-door policy and grievance boxes as well     </li> </ul>
B: If <b>Yes</b> , are workers aware of these channels and have access? Please give details.	Yes, the workers are aware of the grievance mechanism of grievance boxes and open-door policy and they use these mechanisms when necessary
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Grievance mechanism and Open-door policy
D: Which of the following groups is there a grievance mechanism in place for?	<ul> <li>✓ Workers</li> <li>☐ Communities</li> <li>☐ Suppliers</li> <li>☐ Other</li> <li>D1: Please give details: The facility has a grievance mechanism as it also has a 2 complaints boxes</li> </ul>
E: Are there any open disputes?	☐ Yes ☑ No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	<ul><li></li></ul>
G: Is there a published and transparent disciplinary procedure?	☐ Yes ☐ No G1: If no, please explain
H: If yes, are workers aware of these the disciplinary procedure?	☐ Yes ☑ No H1: If no, please give details
I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)?	☐ Yes ☐ No  I1: If yes, please give details



#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1. The site has written anti-harsh or inhumane treatment policy updated 1/11/2023 was reviewed; This policy is included commitment declared that the physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation is prohibited.
- 2. There is no physical abuse or discipline in the site and the discipline procedure of the site was verbal warning and deduction as per the management and workers' interviews.

- -The policy for no harsh or inhumane treatment was reviewed.
- -Management interview.

Non–compliance: None	
☐ NC agains† Local Law	Objective evidence observed: None
Observation: None	
	Objective evidence observed: None
od Examples observed: None	
	Objective evidence observed: None
	□ NC against Local Law  Observation: None

#### 10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

#### **Additional Elements**

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- -Only workers who have the legal right to work shall be hired by the site.
- -There were no agency workers, employment agencies or immigration workers present.

- 1. Valid work permit was reviewed.
- 2. Copy of passport.
- 3. Labour contract was checked and found that the contract in his language.

Non-compliance: None		
1. Description of non–compliance:  NC against ETI/Additional Elements  NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None	□ NC against Local Law	Objective evidence observed: None
	Ohaamatian Nana	
Observation: None		
Description of observation: None Local law or ETI requirement: None Comments: None		Objective evidence observed: None
Goo	d Examples observed: None	
Description of Good Example (GE): <b>None</b>		Objective evidence observed: None
		observea: None

#### 10. Other issue areas 10B4: Environment 4-Pillar

(Click here to return to summary of findings)

To be completed for a 4–Pillar SMETA Audit and remove the previous page which is 10B2 environment 2 pillar

#### **B.4. Compliance Requirements**

10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.

10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.

10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements

10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.

10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes.

10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4–pillar audit report and audit checks for details).

10B4.7 Businesses shall make continuous improvements in their environmental performance.

10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation

10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.

#### **B4.** Guidance for Observations

10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment, the client/supplier may decide a full environmental audit is required (see also best practice guidance/environment and guidance for auditor)

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1- The factory has environmental policy updated date on 1/11/2023 which is covering their environmental impact and communicated with all the suppliers and customers.
- 2- Environmental Policy includes the factory committee in order to ensure the continuous improvements in their environmental performance.
- 3- The factory aware of the significant environmental impact.
- 4- The factory has measured the impacts and these impacts are mentioned in the last environmental impacts report on Jan 2023 by environmental measuring sector.
- 5-The factory has established and maintained environmental management system updated date on 01-05

6-The factory has designated Director of the work environment who found in charge of continuous improvements in their environmental performance

Evidence examined – to support system description (Documents examined & relevant comments. Include



#### renewal/expiry date where appropriate):

- 1- Environment section of the SAQ was completed.
- 2- Environmental policy dated on 1/11/2023 was reviewed.
- 4- Environmental measurements report was done on Jan. 2023 by environmental measuring sector by Eng. Mohamed Mahmoud
- 5- Last updates of the Egyptian Environmental Laws # 04/2004, 09/2009 and their associated decrees

Non-compliance: None		
1. Description of non–compliance:  NC against ETI/Additional Elements NC against customer code: None Local law and/or ETI/Additional Elements requirement: None Recommended corrective action: None	Objective evidence observed: None	
Observation: None		
Description of observation: None Local law or ETI requirement: None Comments: None	Objective evidence observed: None	
Good Examples observed:		
Description of Good Example (GE): <b>None</b>	Objective evidence observed: None	



Environmental Analysis (Site declaration only – this has not been verified by auditor. Please state units in all cases below.)		
A: Is there a manager responsible for Environmental issues (Name and Position):	Mohamed Mahmoud/ H&S manager	
B: Has the site conducted a risk assessment on the environmental impact of the site, including implementation of controls to reduce identified risks?	Yes No B1: Please give details: The last risk assessment has been done on 1/11/2023 which covers all the processes and hazards in place. No fatal or dangerous risk has been raised in the last risk assessment in the factory.	
C: Does the site have a recognised environmental system certification such as ISO 14000 or equivalent? Please give details.	☐ Yes ☑ No C1: Please give details:	
D: Does the site have an Environmental policy? (For guidance, please see Measurement criteria)	Yes No D1: If yes, is it publicly available? The last risk assessment has been done on 1/11/2023 which covers all the processes and hazards in place. No fatal or dangerous risk has been raised in the last risk assessment in the factory.	
E: If yes, does it address the key impacts from their operations and their commitment to improvement?	Yes No E1: Please give details: The last risk assessment has been done on 1/11/2023 which covers all the processes and hazards in place. No fatal or dangerous risk has been raised in the last risk assessment in the factory.	
F: Does the site have a Biodiversity policy? (For guidance, please see Measurement criteria)	☐ Yes ⊠ No	
G: Is there any other sustainability systems present such as Chain of Custody, Forest Stewardship Council (FSC), Marine Stewardship Council (MSC) etc.? Please gives details.  (For guidance, please see Measurement criteria)	☐ Yes ☑ No G1: Please give details:	
H: Have all legally required permits been shown? Please gives details.	Yes No H1: Please give details: -Commercial record = 62810 Issue date:18/12/2022 Expiry date:22/12/2027 -TAX card = 421166037 -Industrial record: (2015) 0100270 Issue date: 16/06/2021 Expiry date: 17/01/2025	
I: Is there a documentation process to record hazardous chemicals used in the manufacturing process?	Yes No N/A  I1: Please give details: The factory has documenting process for all chemicals used in the manufacturing	



	process	
J: Is there a system for managing client's requirements and legislation in the destination countries regarding environmental and chemical issues?	Yes No J1: Please give details: As the factory work with major clients who asks the factory to use nominated suppliers who provides the factory with certified materials as per client's requirements	
K: Facility has reduction targets in place for environmental aspects e.g. water consumption and discharge, waste, energy and green-house gas emissions:	∑ Yes ☐ No   K1: Please give details: As a environmental policy and to control their water and that's why the factory kee consumption receipts for the ready for review.	as agreed with the clients, electricity consumption, ps the payment and
L: Facility has evidence of waste recycling and is monitoring volume of waste that is recycled.	Yes No L1: Please give details: The factory has documenting process for all chemicals used in the manufacturing process	
M: Does the facility have a system in place for accurately measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards?	Yes No M1: Please give details: The factory has documenting process for all chemicals used in the manufacturing process	
N: Has the facility checked that any Sub- Contracting agencies or business partners operating on the premises have the appropriate permits and licences and are conducting business in line with environmental expectations of the facility?	☐ Yes ☑ No N1: Please give details:	
Usage/Disch	arge analysis	
Criteria	Previous year: Please state period:2022	Current Year: Please state period:2023
Electricity Usage: Kw/hrs	1956000	2965000
Renewable Energy Usage: Kw/hrs	None	None
Gas Usage: Kw/hrs	894396	1357955
Has site completed any carbon Footprint Analysis?	☐ Yes ☒ No	☐ Yes ☒ No
If <b>Yes</b> , please state result	N/A	N/A
Water Sources: Please list all sources e.g. lake, river, and local water authority.	Local water authority	Local water authority
Water Volume Used:	3549	8385

(m³)		
Water Discharged: Please list all receiving waters/recipients.	(CETP) Central Effluent treatment planet	(CETP) Central Effluent treatment planet
Water Volume Discharged: (m³)	None	None
Water Volume Recycled: (m³)	None	None
Total waste Produced (please state units)	9180 kg	15360 kg
Total hazardous waste Produced: (please state units)	None	None
Waste to Recycling: (please state units)	disposed by subcontractor	disposed by subcontractor
Waste to Landfill: (please state units)	None	None
Waste to other: (please give details and state units)	Solid and liquid wastes are disposed by Hi tec, who are legally authorised by the legal authorities.	Solid and liquid wastes are disposed by Hi tec, who are legally authorised by the legal authorities.
Total Product Produced (please state units)	None	None

#### 10C: Business Ethics - 4-Pillar Audit

(Click here to return to summary of findings)

To be completed for a 4–Pillar SMETA Audit

#### 10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

#### 10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers.

10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers. This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1. The site has written business ethics policy updated on 1/11/2023 concerning bribery, corruption, or unethical business Practice was reviewed. This policy is communicated with suppliers and stakeholders through the announcement boards and main gate desk.
- 2. The site has designated Ibrahim Badr/ HR Manager responsible for implementing standards concerning Business Ethics

- 1-The factory has completed the SAQ in business ethics.
- 2-Written business ethics policy.
- 3- induction training.
- 4- business ethics procedure.
- 5- training record.
- 6- facility tour.
- 7- management review.



Oadamintania		
8- workers interview.		
Noi	n-compliance: None	
1. Description of non–compliance:  NC against ETI NC against Local L code: None Local law and/or ETI requirement: None Recommended corrective action: None	aw: 🗌 NC against customer	Objective evidence observed: None
	Observation: None	
Description of observation: None Local law or ETI requirement: None Comments: None		Objective evidence observed: None
Good Examples observed:		
Description of Good Example (GE): <b>None</b>		Objective evidence observed: None
A: Does the facility have a Business Ethics Policy and is the policy communicated and applied internally, externally or both, as appropriate?	<ul><li>✓ Internal Policy</li><li>✓ Policy for third parties including s</li><li>A1: Please give details: Trained for c</li></ul>	• •
B: Does the site give training to relevant personnel (e.g. sales and logistics) on business ethics issues?	Yes No B1: Please give details: quality, mark	ceting and sales
C: Is the policy updated on a regular (as	∑ Yes   □ No	
needed) basis?	C1: Please give details: checked ar	nd revised each year



<b>~</b> · · ·		
Other	tinc	hinac
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Other Findings Outside the Scope of the Code	

#### **Community Benefits**

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

Nil

Nil



### **Appendix 1**

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x



### **Photo Form**



1. Main gate



2. Fire extinguisher



3. keyboard



4. First aid box



5. Administrative building



6. Assembly point



7. Production hall



3. Firefighting sprinklers system



9. chemicals





10. Personal protective equipment



11. Electric panel



12. company's policy



13. Dyeing



14. Fire alarm



15. emergency exit



16. sewing



17. Hand wash facility



18. NC1: It was noted during site tour that 1 loading worker in production hall were not wearing safety shoes while working



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Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

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http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw\_3d\_3d

### Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY\_2brg\_3d\_3d

#### **Click here for Auditors:**

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